

5/19

200

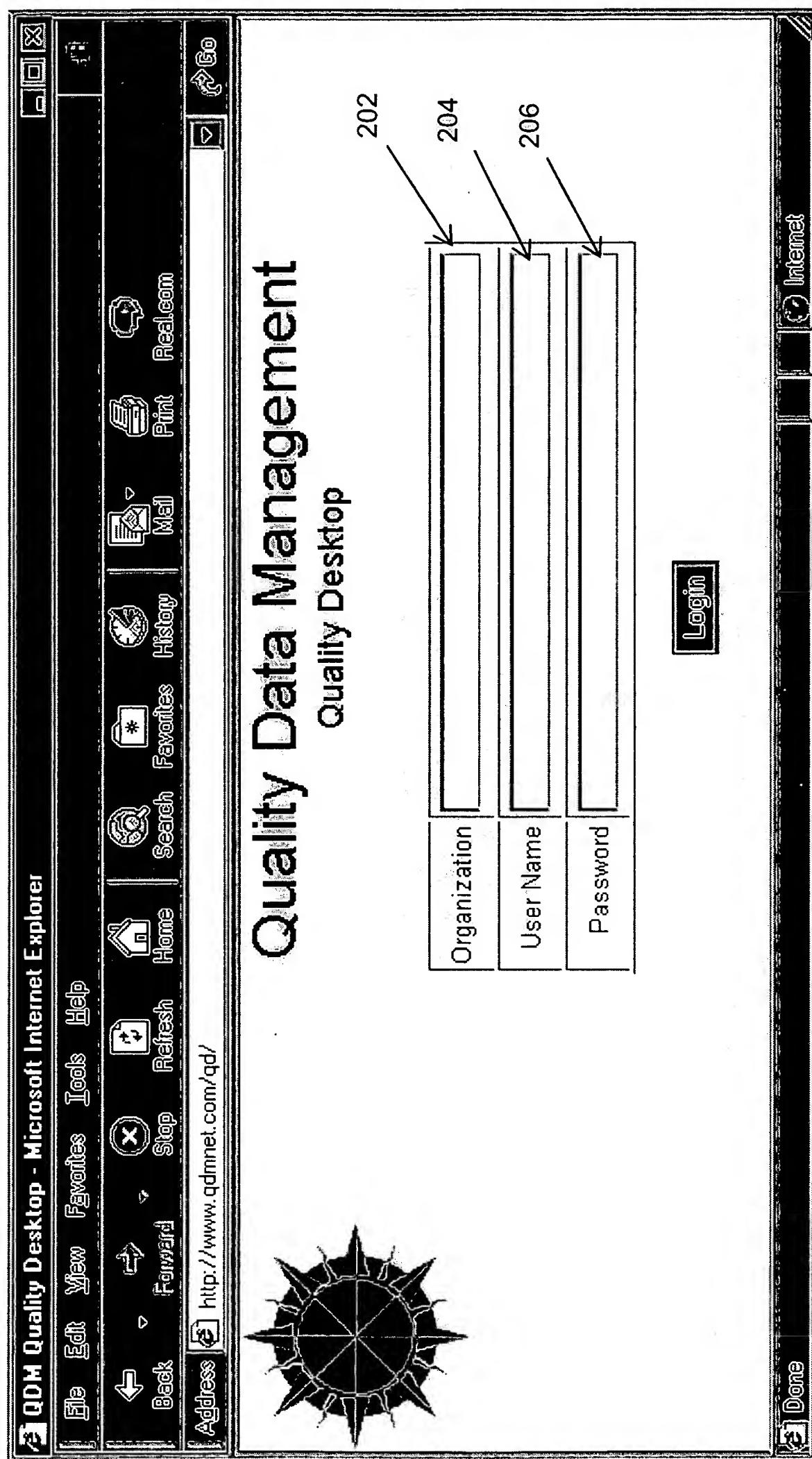


FIGURE 5



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QDM Quality Desktop - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Print Refresh Address http://www.qdmnet.com/qd/

Change Password

Please provide a new password and update the following information:

Current Password: 214

Birth Year (e.g. 1955): 216

New Password: 218

Retype New Password: 220

Challenge Question*: 222

Answer to Challenge: 224

Retype Answer:

E-Mail Address: 226

Options:

- Change password
- Survey information
- News and changes

Change Password

Quality Desktop Home
Key Questions
Select Subsample
Select Survey
Data View

Print Internet

*The challenge question is provided in case you lose your password and need to reset it at some future date. It should be a question that you know the answer to, like "What is your dad's name?" This question, and your answer, will help Quality Data Management know that it is really you who wants to reset your password.

FIGURE 6

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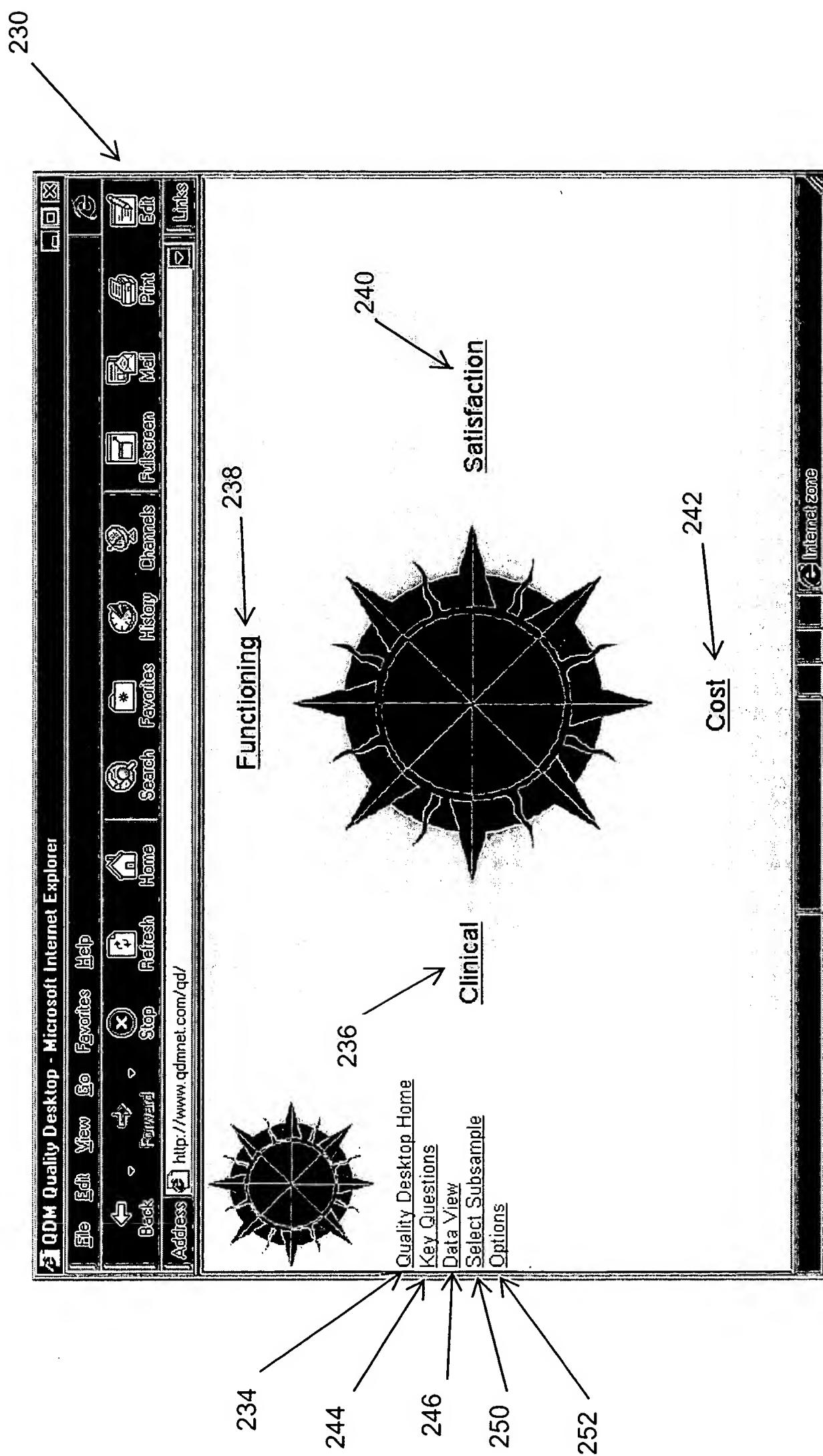
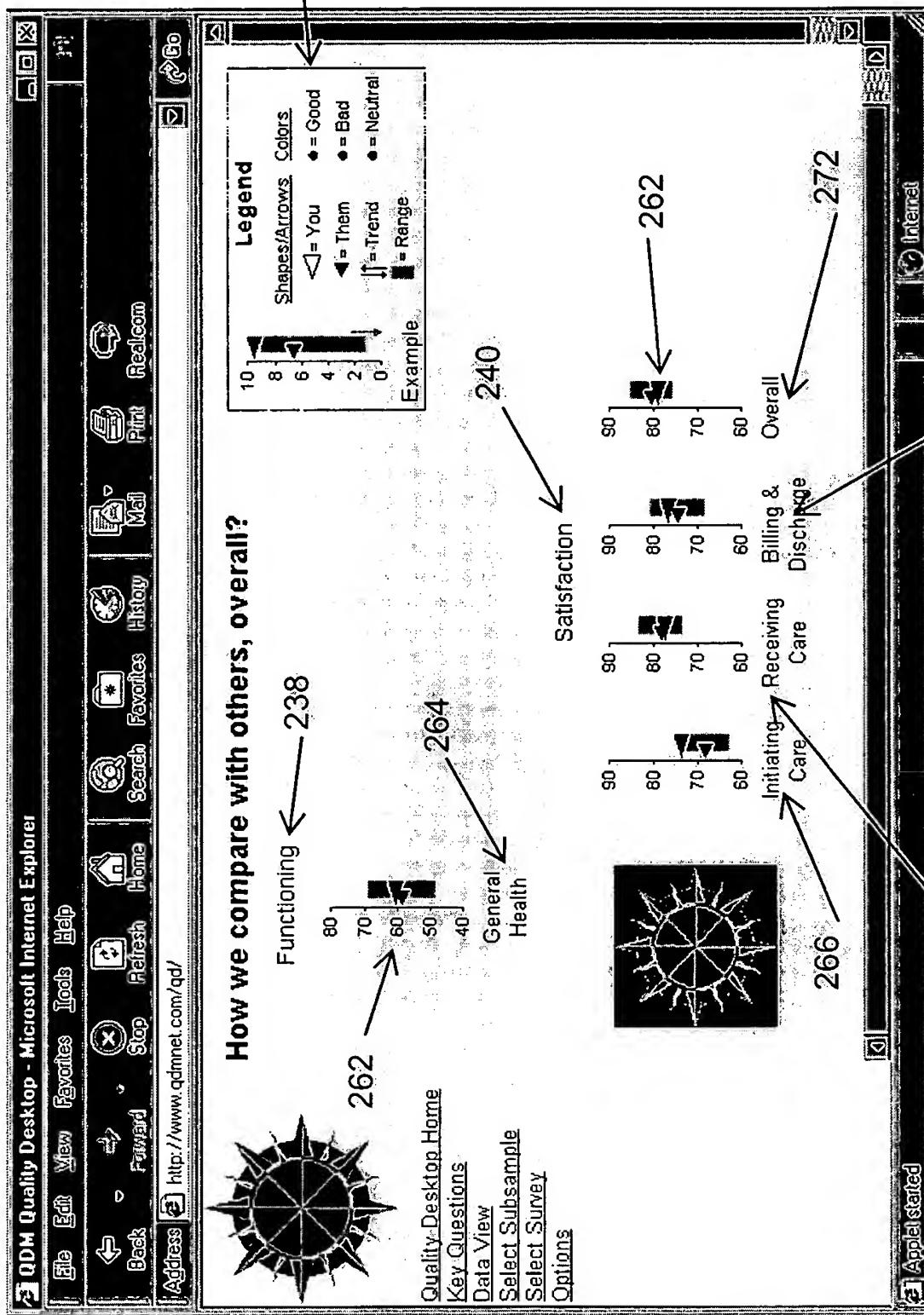


FIGURE 7

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260



268

370

EIGENPFE

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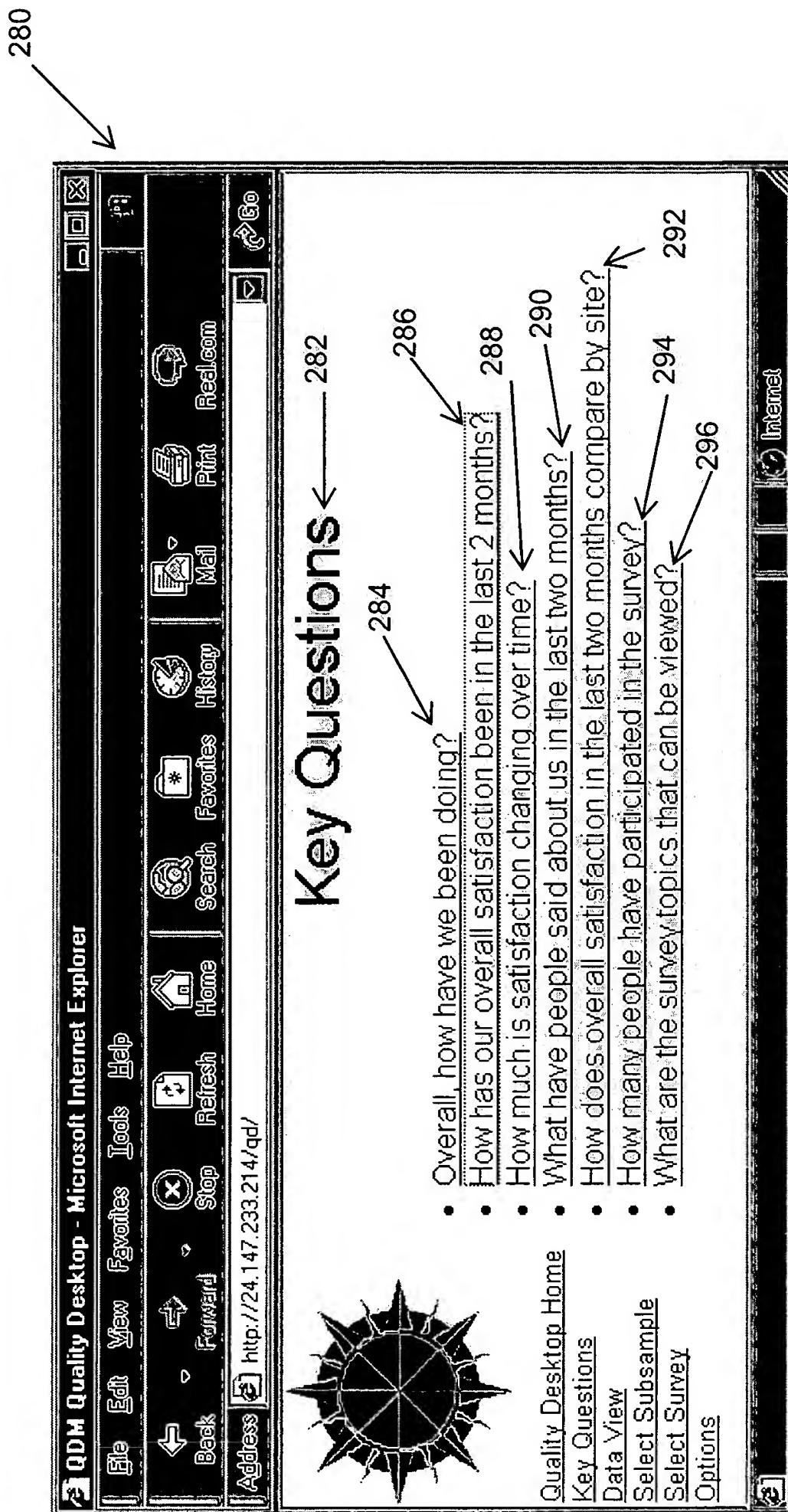


FIGURE 9

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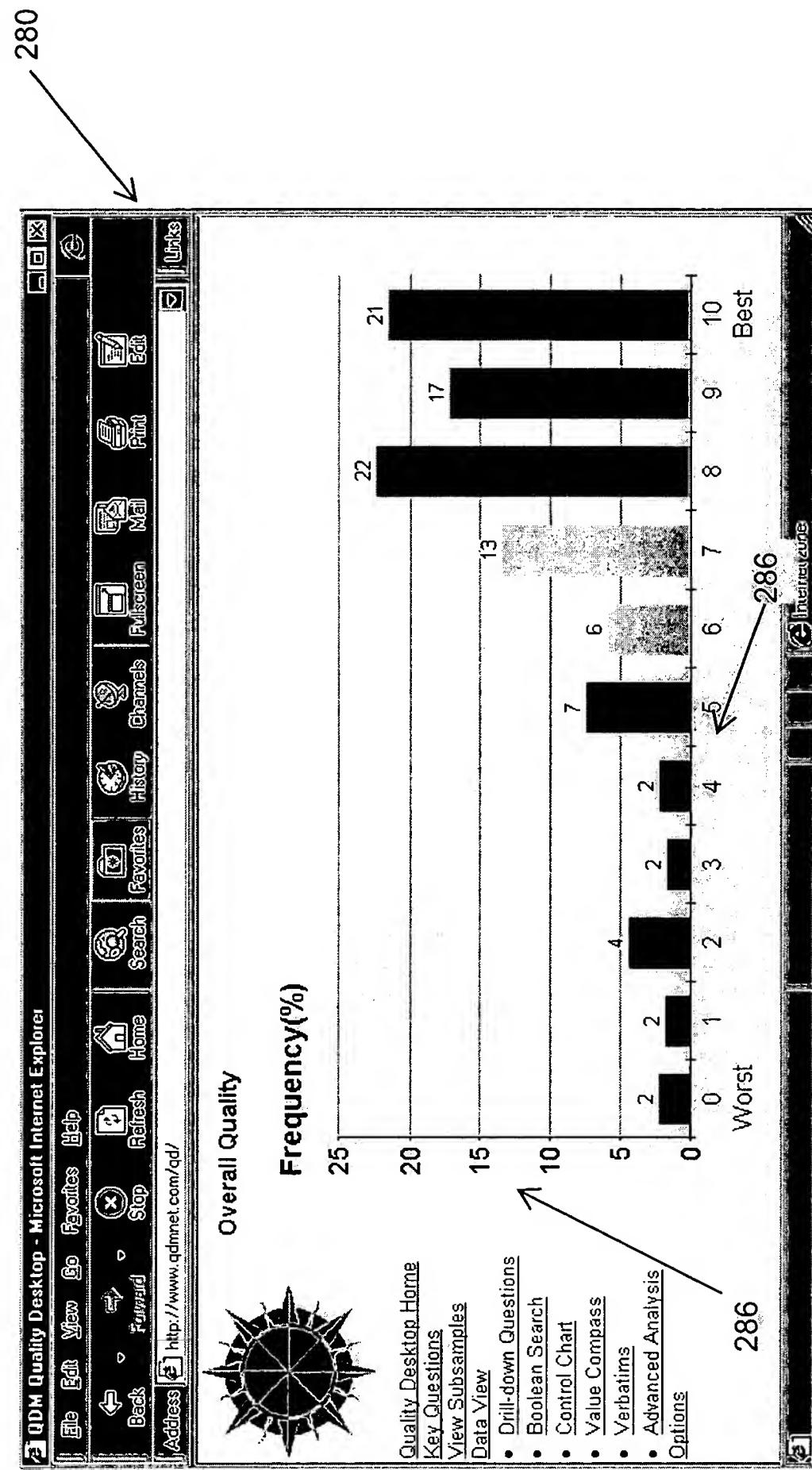


FIGURE 10

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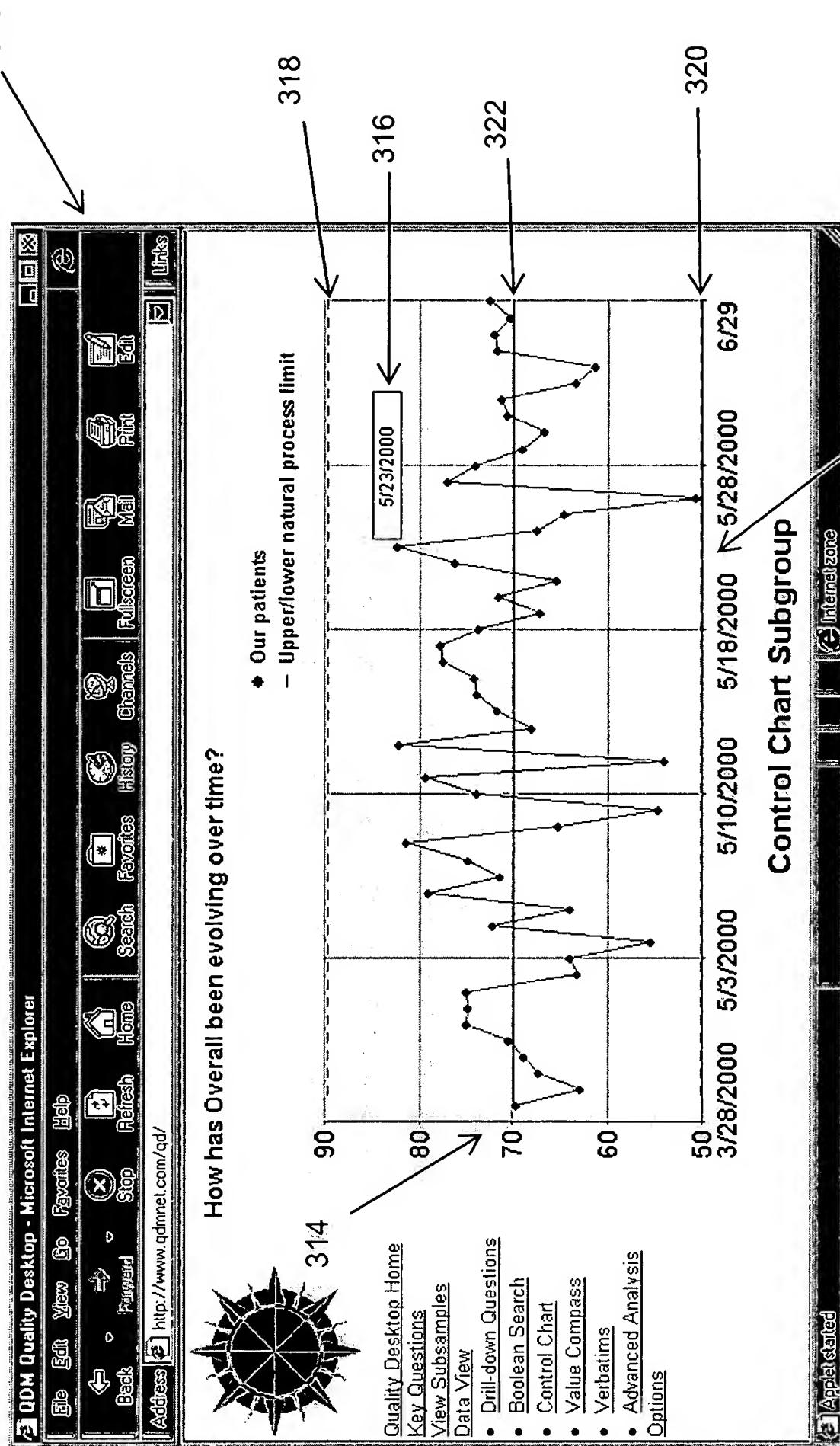


FIGURE 11

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330

332

334

336

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Internet 2003

QDM Quality Desktop - Microsoft Internet Explorer

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Edit

Address: http://www.qdminet.com/qd/

Date Range Last 30 days Last 60 days Most recent full month Range From: MM DD YYYY To: MM DD YYYY

All dates

Quality Desktop Home
Key Questions
Data View
Select Subsample
Select Survey
Options

Age Group 24 and under 25-34 35-44 45-64 65 and over

Check All Clear All

Gender Male Female

Check All Clear All

FIGURE 12

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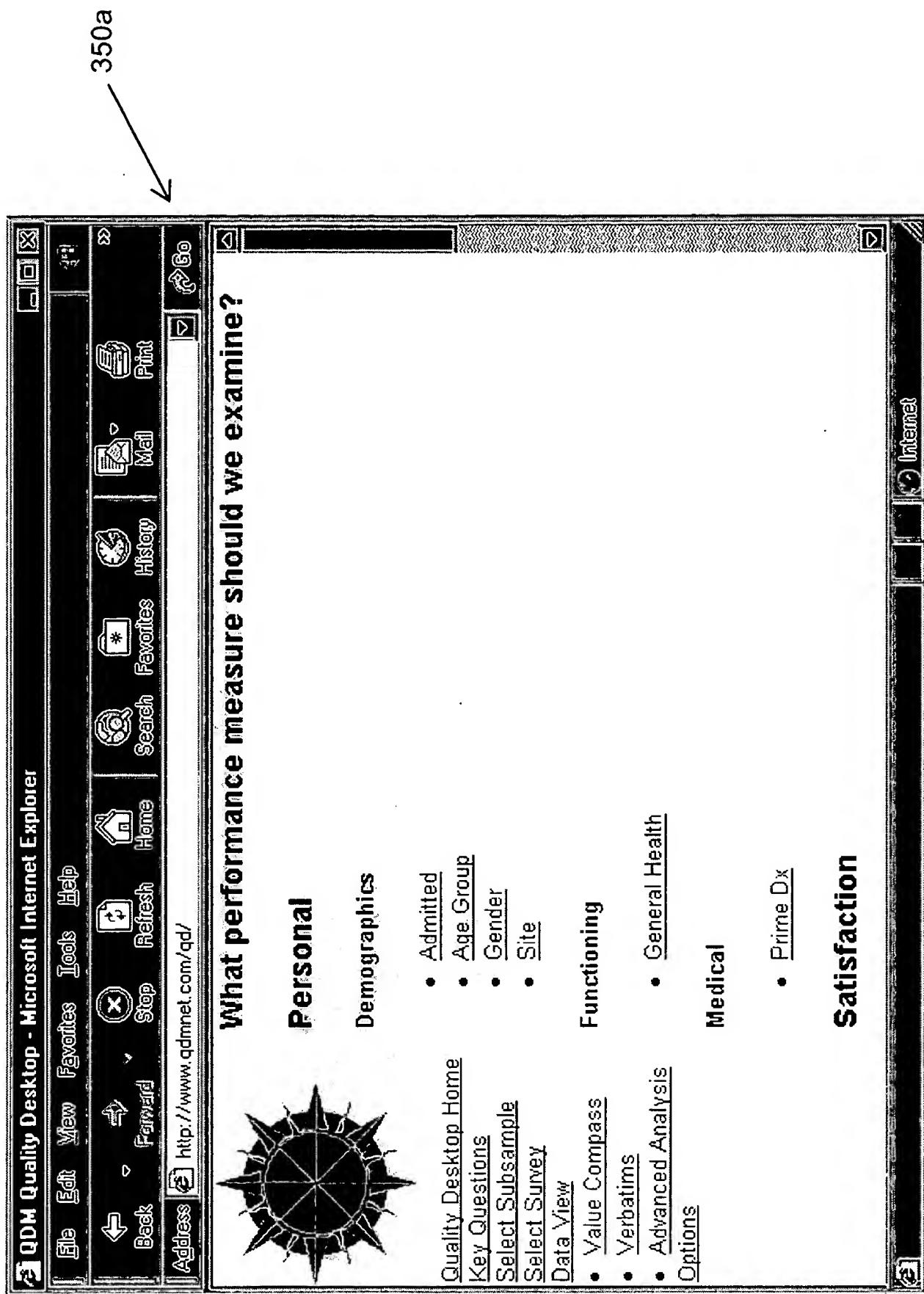


FIGURE 13a

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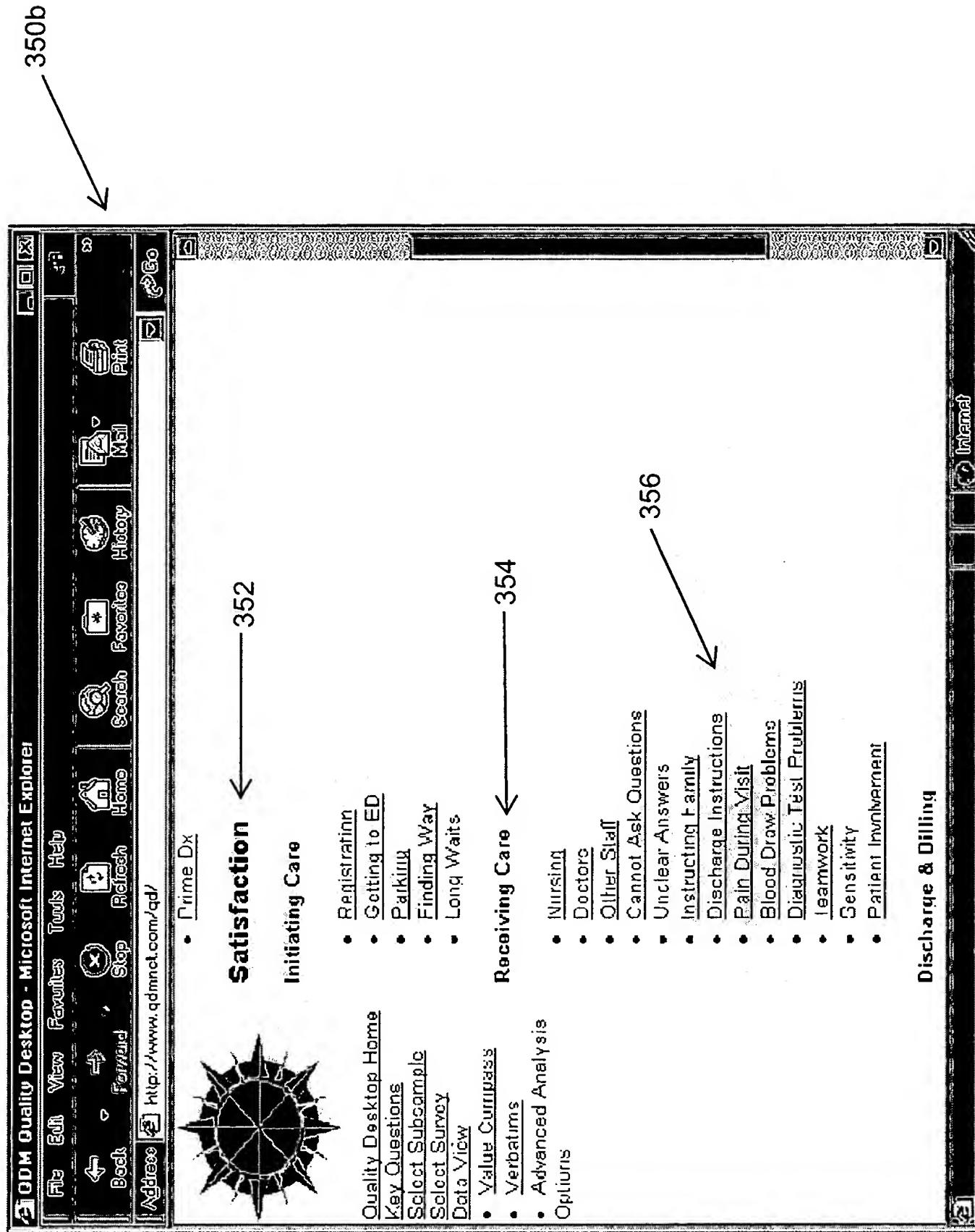
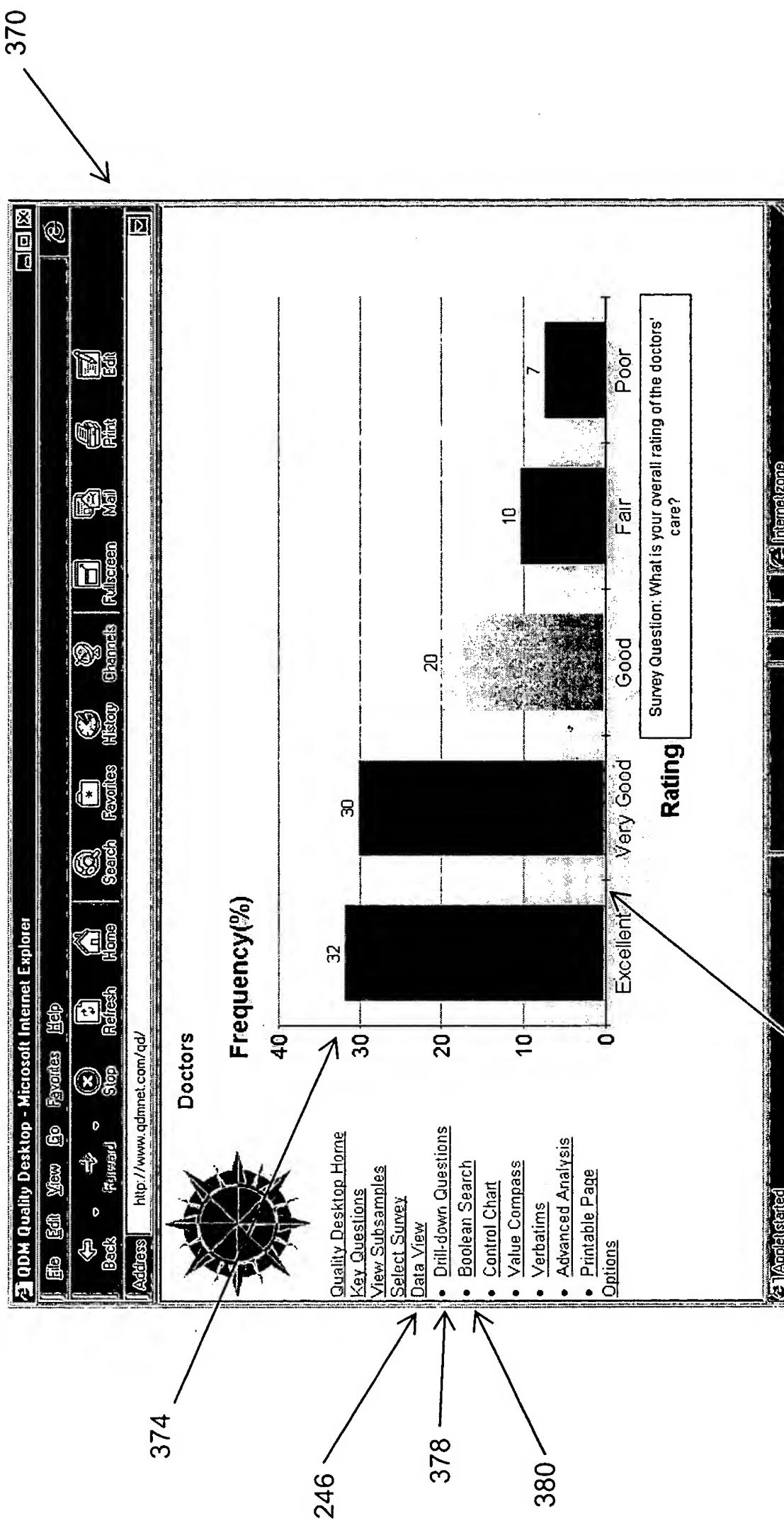


FIGURE 13b

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FIGURE 14

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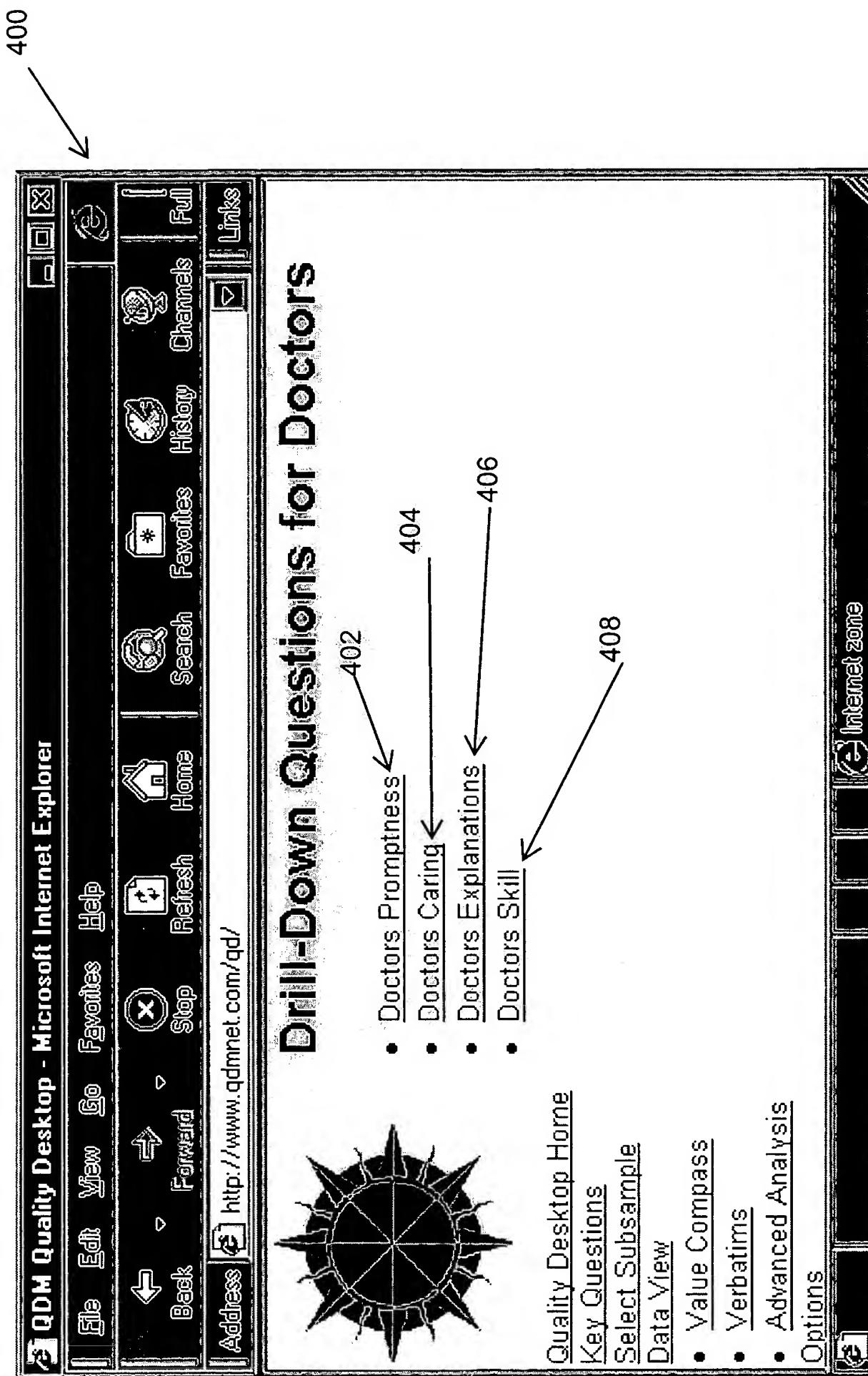


FIGURE 15

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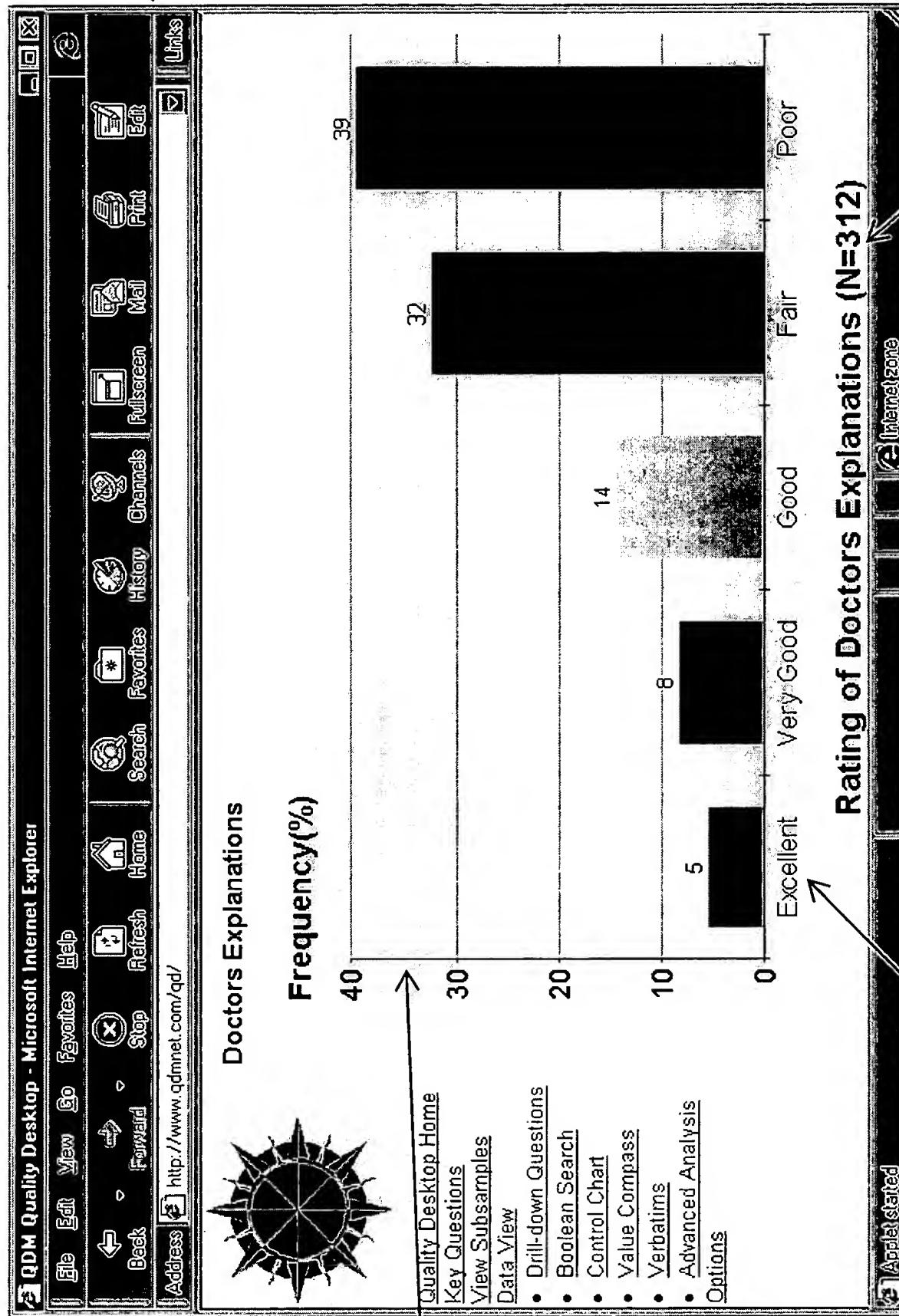


FIGURE 16

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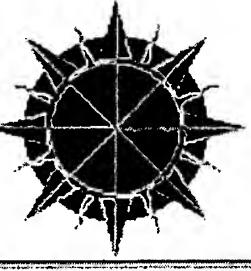
QDM Quality Desktop - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Real.com

Address http://www.qdmnet.com/qd/

What categories do we want to break out?



Personal

Demographics

- Admitted
- Age Group
- Gender
- Site

Quality Desktop Home

Key Questions

Select Subsample

Select Survey

Data View

- Value Compass
- Verbatims
- Advanced Analysis
- Options

Functioning

- General Health

Medical

- Prime Dx

Satisfaction

Internet

FIGURE 17

19/19

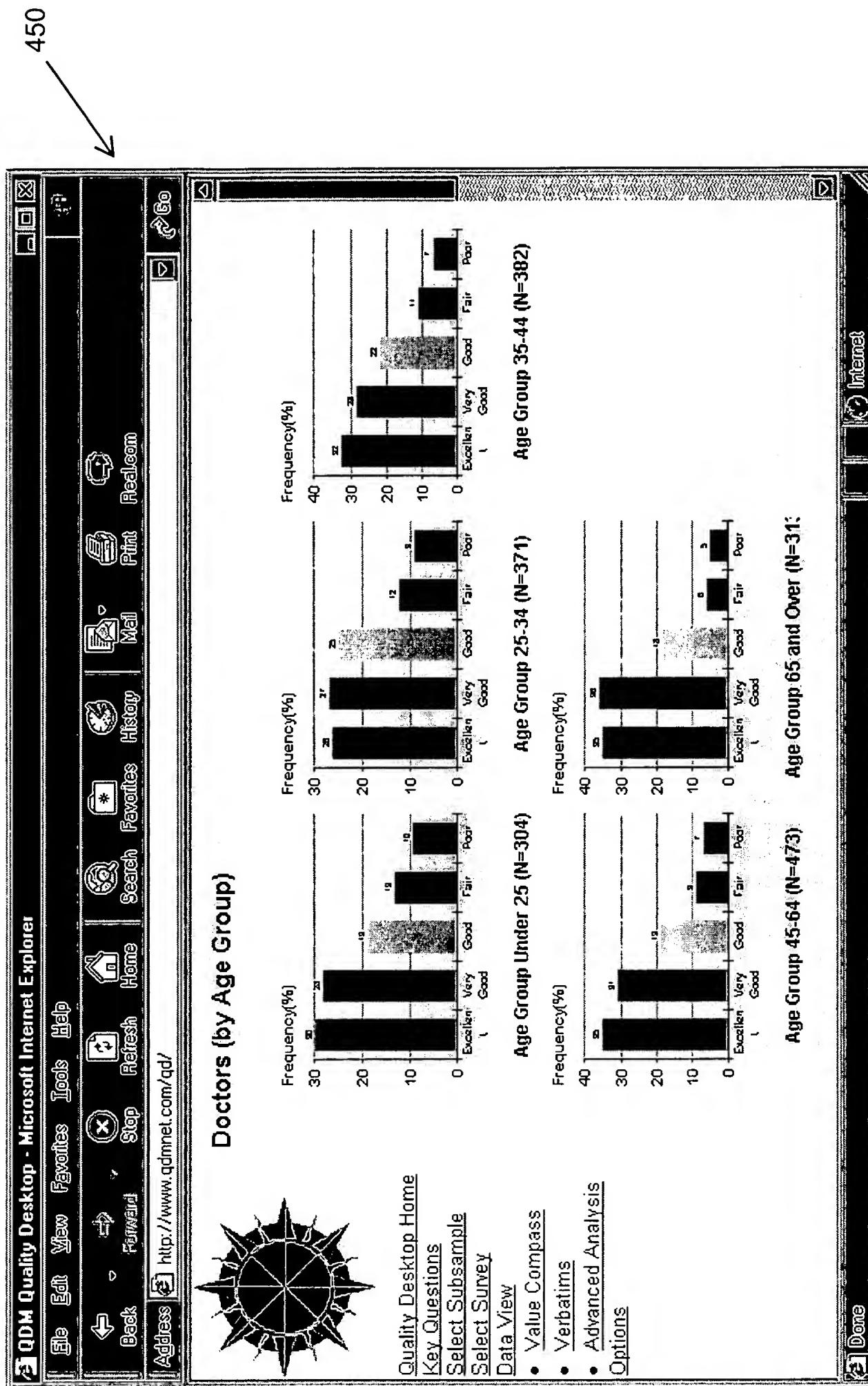


FIGURE 18

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